

General Terms and Conditions

Please respect our general terms and conditions, which are part of the contract between the organizer/user and Sportschule Hennef. These terms and conditions are valid for using our institution within the framework of realizing events, measures and part-time leasing of sports facilities and rooms; as well as for all services, which are linked to these.

Inquiry/confirmation/price

Applications can be filed with the aid of our downloadable form of application on our homepage www.sportschule-hennef.de. In the case of minors, a legal guard has to sign the application. After an incoming application, the organizer will receive a legal contract, which has to be sent back within three weeks according to the date of issue, because otherwise the booking will be cancelled and the appointed time will be allocated to other interested parties. Contractual concerted prices are obtained.

Conditions of payment

After contract conclusion the organizer/user has to pay at least 50% of the all round price within at least four weeks before arrival, unless otherwise agreed in written form. The remaining amount will be charged by departure. All bills are due at once without deduction. In case of delayed payment, we maintain the right to charge interests on late payments according to §288 German Civil Code. There will be an additional handling fee in the amount of ten euros, for every demand note after the occurrence of delay.

Rescission/Recession

The contractual partners can withdraw from the contract every time (German Civil Code). The withdrawal has to be in a written form for reasons of preservation of evidence and will be valid by date of income. The withdrawal of single persons can be stipulated telephonically, a statement has to be handed in later. Sportschule Hennef has the right to step back from the contract, for justified reasons, if demanded advance payments aren't received timely, an act of god, phenomena, or other unpredictable reasons make the fulfillment of the contract impossible or guests or a group of persons repeatedly infringes the rules of the house, despite exhortation – this will connote the immediate departure at the expense of the organizer/user.

Rescission of the contract/ recession of single persons

The contract of occupancy can be cancelled within six weeks before the day of arrival – in this case there will be a singular handling fee in the amount of 40 Euros. If a late recession takes place, there will be the following flat rates for expenditure backup (this arrangement counts both for rescission and recession of a single person):

from 42 days before arrival 30% of booked service

from 14 days before arrival 50% of booked service

from 07 days before arrival 75% of booked service

At late arrival or early departure, the contractually, stipulated full amount will be charged. This applies also for the recession of a single person. If the stipulated services are not taken without prior written rescission, the organizer is committed to pay the agreed return service. If the guest won't take one of the agreed meals, no matter which reasons, then he has no right to get a refund, neither a proportionate one, or impairment.

Rules of the house

With signing the contract legally binding, the organizer is committed to follow the rules of the house, which are valid for the college of Sportschule Hennef. The organizer/ user receives these rules of the house with his arrival or he can see them at www.sportschule-hennef.de. Group tours have to name a person in charge (supervisor), who has to tell the participants about the rules of the house of Sportschule Hennef. He is the contact for all concerns referring to the course. The user has to get all legally necessary permissions if public events, within the scope of the residence at Sportschule Hennef, take place. If visitors are awaited, the user has to name staff, which is responsible for the adherence to the rules of the house.

Room occupancy

The allocation of the rooms will be done by the Sportschule. You can move into the rooms soonest at 2 P.M. on the arrival day and you have to move out at the latest at 9 A.M. and you have to hand in the keys at the reception. Discrepancies have to be individually agreed on. It can be necessary to accommodate participants outside the Sportschule Hennef in equivalent or higher class housings, at very special situations.

Sports facilities and seminar room wishes

The using of sports facilities and seminar rooms in scope of seminar charges is possible from the day of arrival from 2 P.M. to the day of departure until 2 P.M.. Variations have to be consensual and are not free of charge. We are anxious to fulfill the wishes of using, uttered by registration. There can be suspensions depending on the occupied capacities, which must be notified to the organizer before arrival. For assurance of smooth courses, the occupancies of the sports facilities and seminar rooms are coordinated by the course manager at the day of arrival.

Forgotten property

Lost objects can be redirected to the guest on his own costs and risks, by request. Retention period is six months. Objects are handed over to the local lost and found by the end of the period.

Property damage

Deficiencies or property damage on the rooms originating from the habitation have to be compensated joint and several. Lost keys feature fees in the amount of 55 euros, each.

Nonliability

Sportschule Hennef is not liable for losing or the damage of objects brought by the user, as well as for his properties. This applies also for automobiles parked on the territory and their contents. Valuables can be kept in the safe of the reception during the residence.

The using of sports facilities (especially indoor swimming pool and open air pool) is exclusively at own risk. The organizer has to care for right guidance and takes care of obligatory supervision. Sportschule Hennef disclaims liability for personal injury and property damage.

Food allergy

People who are allergic to something have to hand in a medical certificate as well as a written recommendation for action for the cuisine, to consider individual conditions.

Day guests / external teams

Day guests and external teams have to be announced by the organizer and are a subject to authorization. The announcement can be refused by Sportschule Hennef. The organizer commits himself to let the guest know the rules of the house and is liable for their abidance. Additional charges have to be paid by the organizer.

Payment

The contractual partner is liable to the college of Sportschule Hennef for payment of services possibly taken by the course participants (food, beverages, telephone charges, sauna etc.).

Miscellaneous

It is not allowed to bring along food, beverages and animals.

Changes, which are a subject matter of contract, must be in written form. German law shall be definitive. The jurisdiction in the event of any dispute concerning the subject matter of contract shall be cologne.